

Iowa Health Home Program

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Objectives

- Overview of the Health Home SPA
- SPA Submission Timeline
- Stakeholder Feedback
- Next Steps

Authority: ACA Section 2703

- Primary Care SPA:
 - Approved June 8, 2012 / Effective July 1, 2012
- SPMI Population SPA (Magellan):
 - Adults and Kids, SOC approach
 - Effective date July 2013
 - Phased-in by county between July 1, 2013-July 1, 2014
- Managed Care Organizations April 1, 2016
 - Amerigroup
 - Iowa Total Care

Overall Goals of the Update

- Updating the SPAs to be more aligned with one another
 - Increase in behavioral and physical health care
 - Clarify roles of IME, MCO, and HH providers
 - Align expectations of both MCO and HH providers between the SPAs

Sections of a SPA

- Health Homes Intro
 - Submission Summary
 - Public Notice
 - Submission – Tribal Input
 - Submission – SAMHSA Consultation
- Health Homes Geographic Locations
 - Statewide
- Health Homes Population and Enrollment *
- Health Homes Providers
- Health Homes Service Delivery Systems *
- Health Homes Payment Methodologies
- Health Homes Services *
 - Definition of the Health Home Service
 - HIT Related to the Service
 - The provider type that can perform the service
- Health Homes Monitoring, Quality Measurement and Evaluation

SPA Submission

- Draft will be created and sent to the governor
- Draft sent to CMS
- Tribal and public notice
- SAMHSA Consultation
- Address Iowa Administrative Code changes if needed
- Time needed to review public notice comments
- Revise and send to CMS 60 days before the start date of the updated SPA

Stakeholder Feedback Currently Being Addressed

- Development of a strategic plan to oversee the program
- Plan to create performance measures that will allow for more timely performance reporting
- Lead Entity Self-Assessment to understand where the MCO's are at.
- Working with the IHA to improve relationships between hospitals and Health Homes
- Created a shared Chart Review Workbook, process and training that will be shared with the Health Homes. This includes sample size
- Future analysis will be separated by Health Home Type.
- Learning collaborative restarted to ensure definitions and expectations are aligned.
- Face-to-face training around the 6 core services.

Stakeholder Feedback to be Addressed

- Member roster inaccurate
- Quality of member portals
- ICM Shortened Auth (provider burden)
- Staffing Ratios
- Technical assistance in developing the peer support role
- Comparing data
- Overlap with MHDS Regions
- Review of current provider networks and service gaps
- Comprehensive Health Home Provider Manual
- Training requests
- Peer groups

Stakeholder Feedback Requiring SPA Changes

- 6 core services overlap of core service definitions
- Address Substance Use Disorder
- More outcomes-based
- Less Nebulous
- Reimbursement model changes
 - Bonus vs withhold
 - Cost savings model
- Addressing/clarifying duplication in services
- Clarifying qualifying conditions

Future Feedback

- IME will accept feedback at any time through the Health Home email Healthhomes@dhs.state.ia.us
- Feedback that would require SPA changes need to be submitted to the Health Home email Healthhomes@dhs.state.ia.us by EOD August 23rd
 - Health Homes Population and Enrollment
 - Health Homes Provider Standards
 - Health Homes Service Delivery Systems
 - Health Homes Payment Methodologies
 - Health Homes Services
 - Definition of the Health Home Service

Questions?