Iowa Health Home Program
Pamela Lester RN, BSN
Program Specialist

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Objectives

- Overview of the Health Home SPA
- SPA Submission Timeline
- Stakeholder Feedback
- Next Steps
Authority: ACA Section 2703

- Primary Care SPA:
  - Approved June 8, 2012 / Effective July 1, 2012

- SPMI Population SPA (Magellan):
  - Adults and Kids, SOC approach
  - Effective date July 2013
  - Phased-in by county between July 1, 2013-July 1, 2014

- Managed Care Organizations April 1, 2016
  - Amerigroup
  - Iowa Total Care
Overall Goals of the Update

- Updating the SPAs to be more aligned with one another
  - Increase in behavioral and physical health care
  - Clarify roles of IME, MCO, and HH providers
  - Align expectations of both MCO and HH providers between the SPAs
Sections of a SPA

• Health Homes Intro
  – Submission Summary
  – Public Notice
  – Submission – Tribal Input
  – Submission – SAMHSA Consultation

• Health Homes Geographic Locations
  – Statewide

• Health Homes Population and Enrollment *

• Health Homes Providers

• Health Homes Service Delivery Systems *

• Health Homes Payment Methodologies

• Health Homes Services *
  – Definition of the Health Home Service
  – HIT Related to the Service
  – The provider type that can perform the service

• Health Homes Monitoring, Quality Measurement and Evaluation
SPA Submission

- Draft will be created and sent to the governor
- Draft sent to CMS
- Tribal and public notice
- SAMHSA Consultation
- Address Iowa Administrative Code changes if needed
- Time needed to review public notice comments
- Revise and send to CMS 60 days before the start date of the updated SPA
Stakeholder Feedback Currently Being Addressed

- Development of a strategic plan to oversee the program
- Plan to create performance measures that will allow for more timely performance reporting
- Lead Entity Self-Assessment to understand where the MCO’s are at.
- Working with the IHA to improve relationships between hospitals and Health Homes
- Created a shared Chart Review Workbook, process and training that will be shared with the Health Homes. This includes sample size
- Future analysis will be separated by Health Home Type.
- Learning collaborative restarted to ensure definitions and expectations are aligned.
- Face-to-face training around the 6 core services.
Stakeholder Feedback to be Addressed

- Member roster inaccurate
- Quality of member portals
- ICM Shortened Auth (provider burden)
- Staffing Ratios
- Technical assistance in developing the peer support role
- Comparing data
- Overlap with MHDS Regions
- Review of current provider networks and service gaps
- Comprehensive Health Home Provider Manual
- Training requests
- Peer groups
Stakeholder Feedback Requiring SPA Changes

- 6 core services overlap of core service definitions
- Address Substance Use Disorder
- More outcomes-based
- Less Nebulous
- Reimbursement model changes
  - Bonus vs withhold
  - Cost savings model
- Addressing/clarifying duplication in services
- Clarifying qualifying conditions
Future Feedback

• IME will accept feedback at any time through the Health Home email Healthhomes@dhs.state.ia.us
• Feedback that would require SPA changes need to be submitted to the Health Home email Healthhomes@dhs.state.ia.us by EOD August 23rd
  – Health Homes Population and Enrollment
  – Health Homes Provider Standards
  – Health Homes Service Delivery Systems
  – Health Homes Payment Methodologies
  – Health Homes Services
    • Definition of the Health Home Service
Questions?